

## **Fall Sports Contests Participant & Spectator Protocols Frequently Asked Questions**

### **FAQ**

Q: Is it true not everyone who wants to go to the game may come into the venue?

A: *True. A list of authorized spectators per protocol has been established for the stadium and the gym and has been determined by allowable space and safety precautions.*

Q: The authorized entry list into the venue, how is that determined?

A: *For home football games the football players, cheerleaders, and marching band members are authorized to invite 4 spectators who will sit in a designated pod together. For home volleyball matches the volleyball players are authorized to invite 4 spectators who will sit in a designated pod together. The names must be submitted by the student-groups participating to their head coach or band director in a specified time to assemble the authorized gate entry list for both home and away contests. Away contests include football-player and volleyball-player lists only.*

Q: What if I buy a ticket online and am not on the authorized gate entry list and show up at the game?

A: *Entry into the contest will not be allowed.*

Q: How will I receive a refund for the purchased ticket if I am not on the authorized gate entry list and therefore am not admitted?

A: *You will reach out directly to the company you purchased the electronic ticket from.*

Q: How will I know I am on the authorized gate entry list?

A: *You will need to communicate directly with the football player, volleyball player, cheerleader, or band member who invited you as part of their pod and therefore submitted your name to be included on the list to their head coach or band director.*

Q: The football player, volleyball player, cheerleader, band member told me I was part of their list, but why is my name not on the authorized gate entry list?

A: *You will need to communicate directly with the football player, volleyball player, cheerleader, or band member who invited you as part of their pod. Unfortunately, if your name is not on the authorized gate entry list, you will not be admitted. Names of spectators will not be added after the list has been submitted by the head coach or band director.*

Q: How early do the names need to be submitted to the head coaches and band director by participating students so the authorized gate entry list may be created in a timely manner for home games/matches?

A: *For HOME Football games the names need to be submitted to the head football coach, head cheerleading coach, and band director by the end of the day Tuesday for an upcoming Friday night game. The head coach and band director will submit electronically to Gaither Athletic Office by NOON on Wednesday for the upcoming Friday night game. Volleyball matches the names need to be submitted to the head volleyball coach by NOON the day before the match and the head volleyball coach will forward electronically to Gaither Athletic Office by end of the school day. The first home Football game is on a Thursday night so the names need to be submitted to the head football coach, head cheerleading coach, and band director by the end of*

*the day Monday for the upcoming Thursday night game. The head coach and band director will submit electronically to Gaither Athletic Office by NOON on Tuesday for the upcoming Thursday night game.*

Q: How early do the names need to be submitted to the head coaches by participating students so the authorized gate entry list may be created in a timely manner for away games/matches?

*A: For AWAY Football games the names need to be submitted to the head football coach by the end of the day Tuesday for an upcoming Friday night game. The head coach will submit electronically to Gaither Athletic Office by NOON on Wednesday for the upcoming Friday night game. Volleyball matches the names need to be submitted by the head volleyball coach by NOON the day before the match and the head volleyball coach will forward electronically to Gaither Athletic Office by end of the school day.*

Q: What exactly, is a pod, what does this look like, and are spectators expected to stay within their pod?

*A: Pod is a marked-off area with green painter's tape which is a zone for up-to-four people who have been included on the authorized entry list by the student. Spectators, who are invited guests of the participating student, are expected to stay within their pod for safety reasons.*

Q: Are student-athletes participating in fall sports at Gaither authorized to enter home fall-sports contests as a courtesy as in the past?

*A: Only if their name is included on the authorized gate entry list.*

Q: How will the authorized gate entry list be utilized besides checking in authorized spectators at the gate/door?

*A: Contact tracing and associated communication.*

Q: I am planning on joining the Gaither High School Athletic Booster Club and also intend to purchase the Booster Pass. Does the Electronic Booster Pass get me into all the games? Do I need to be on the authorized gate entry list?

*A: Your name will need to be on the authorized gate entry list. Additionally, please be advised you may have to pay for out-of-county games as the Booster Pass is usually not honored in other counties.*

Q: Will cash be accepted?

*A: No. All transactions are touchless which includes parking lot admission, the online purchase of the electronic ticket(s), and concession stand sales.*

Q: Will exceptions be made for those who only have cash?

*A: No. All transactions are touchless which includes the online purchase of the electronic ticket(s), parking lot admission, and concession stand sales.*

Q: Will I be refunded the parking lot admission once I have paid, entered, and parked?

*A: No.*

Q: Will a system be in place for student drop-off since I do not plan on parking and attending the game?

A: *Yes.*

Q: Will all spectators be required to wear a mask?

A: *Yes, with the exception of children under 5 years old and if the spectator is eating/drinking.*

Q: What if pods around me are not adhering to the mask protocol requirement?

A: *Please report to an administrator immediately.*

Q: Do school administrators have authority to remove spectators from school-sponsored events?

A: *Yes, if facemask and civility requirements are not followed. Please ask if unsure. We are all present to enjoy the event and expect the best from our COWBOYS!*

Q: Do children under 5 years of age need to have a ticket for entry?

A: *No.*

Q: Do children under 5 years of age need to be on the authorized gate entry list and count as one of the 4 spectators in the pod?

A: *Yes.*

Q: Will water fountains be available at the game?

A: *No. Water will be on sale at the concession stand.*

Q: Is outside food, drink, and/or candy allowed inside the venue?

A: *No. Purchase of these items are made available by our Athletic Booster Club at the concession stands.*

Q: If I walk up to the gate with food/drink from an outside vendor will I need to dispose?

A: *You will need to consume or dispose of the outside food/drink before you are allowed to enter the venue.*

Q: If I am a faculty or staff member of the school participating in the contest, may I enter the venue?

A: *You will need to present a current staff ID for the participating school and only you will be allowed to enter. Out-of-county contests may not honor.*

Q: If I am looking how to purchase game tickets, how do I do this?

A: *See attached HTT Purchase Tickets.docx*

Q: If I am looking how to purchase booster passes, how do I do this?

A: *Ensure you have reached out to Gaither High School Athletic Boosters and see attached HTT Purchase Booster Passes.docx*